



February 14, 2008

CVR  
60 Main Street  
Maynard MA 01754

ATTN: Melissa Nowak

Dear Melissa,

I am writing to you to let you know how much CVR has changed the way I do my job. The difference is amazing.

I used to have to cut a check for the Registry, send someone to the insurance agent and then have them stand in line at the Registry. All that is GONE now. I simply have to fax my papers to the insurance agent, get a fax back with a stamp on the RMV-1, and I can register the vehicle AT MY DESK!!! It saves me so much time that I can't believe it.

The days of paperwork coming back from the Registry because of an error are gone. CVR lets me know immediately. I can correct the error and register the vehicle in less time than it would have taken my runner to drive back to the dealership to pick up the corrected paperwork.

CVR is without a doubt the best thing to happen to registrations in years. I LOVE IT!!! If I had to go back to the way things used to be, I would lose my mind.

Thank you,

*Gayle Mahoney*

Gayle Mahoney  
Registration Clerk  
Ragsdale Motor Group