

# NORM WAGNER TOYOTA SCION

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[www.normwagner.com](http://www.normwagner.com)

Dear Sharon,

As a CVR customer since 2004, I wish to thank you for the positive impact you have made on this dealership over the years.

We do indeed appreciate the fact that CVR software is extremely easy to use and has made it possible for us to process a high number of registration transactions online each month. This has eliminated the vigorous practice of having to visit our local branch and costly trips to insurance companies.

I am grateful for the exceptional customer service, support and training that you have provided to my staff over the years. Your service has afforded us the opportunity to save money and provide customer satisfaction.

Sincerely,

A handwritten signature in black ink, appearing to be "Norm Wagner".